

### Haylou W1 真无线蓝牙耳机 使用说明书

LED灯  
麦克风2  
MFB键  
麦克风1  
充电触点

LED灯  
Type-C  
充电接口

HAYLOU

### 产品介绍

LED灯  
麦克风2  
MFB键  
麦克风1  
充电触点

将耳机轻轻塞入耳道，调整耳机达到最佳佩戴状态。

通话时，将耳机麦克风1朝向嘴部可使通话更清晰。

### 佩戴耳机

将耳机轻轻塞入耳道，调整耳机达到最佳佩戴状态。

通话时，将耳机麦克风1朝向嘴部可使通话更清晰。

### 充电

- 首次开机使用，将充电盒及耳机充满电。
- 插入充电线可同时对耳机和充电盒充电。
- 耳机充电：**放入充电盒充电，红色灯常亮，充满后白灯亮60s后熄灭。

#### 充电盒电量指示灯说明

打开充电盒子，三个灯闪烁3次后，显示实际电量。电量大于30%，电量指示灯才会常亮10s后熄灭。(再次看电量显示，需要先关盒子，后再开盒子看电量) 充电盒低电量提示：低于30%，LED1每隔2s闪烁3次，持续循环一分钟后熄灭。

闪烁状态	电量百分比
● ● ●	70%-100%
● ● ●	30%-69%
● ● ●	0-29%

### 开机

- 耳机在充电盒内，开盖耳机自动开机。
- 耳机在充电盒外且关机状态下，长按MFB键约1.5秒开机。

白灯亮1秒  
长按约1.5秒

### 关机

- 放入充电盒中关盖，耳机自动关机。
- 开机状态：长按MFB键约4.5秒关机(红灯亮2秒)。

红灯亮2秒  
长按约4.5秒

### 连接配对

#### 自动连接：

开盖耳机自动开机，打开设备蓝牙搜索“Haylou W1”并点击完成连接。

#### 如连接失败，将耳机放回充电盒，重复上述操作。

首次连接后，耳机开机可自动回连上一次配对设备(蓝牙需开启)。

#### 手动连接：

在耳机关机时，手动打开两只耳机，等待2-3秒耳机开机串联，待双耳机白灯常亮时，打开设备蓝牙进行连接。

### 功能说明

- 单击MFB键：音乐时，播放/暂停
- 双击左耳MFB键：音乐时，切换上一曲
- 双击右耳MFB键：音乐时，切换下一曲
- 单击MFB键：来电时，接听/挂断
- 三击左/右耳MFB键：待机时，唤醒语音助手

### 耳机重置

- 左、右耳机放入充电盒且充电盒电量充足；
- 同时长按左、右耳MFB键10s；
- 清除手机配对记录后重新完成连接即可。

\*若操作不成功，请重复以上步骤；或登录官方旗舰店，联系客服，查看复位操作视频。

#### 常见异常：

- 耳机一边有声一边无声：**尝试将无声的耳机放入充电盒再取出；尝试重置步骤。
- 耳机无法充电：**检查充电电量是否充足；用干布布或者棉签清理充电接触部位。
- 耳机放入充电盒，无法和手机断连：**检查充电电量是否充足，没电会导致耳机无法关机，无电和手机断开连接。

### 关于内置小爱同学

“内置小爱同学”标识表示本产品内置了小爱同学智能语音服务。通过耳机即可唤醒语音助手，只需说“小爱同学”，不用操作手机就可以语音下达指令、播放音乐、查询路线、定闹钟、调节音量、获取天气信息、甚至远程操控家里的智能电器。你也可以自定义专属于你的智能场景，让小爱同学为你自动播报限行信息、路况信息或者播放新闻和推荐。本产品内置的小爱同学功能需要通过蓝牙连接手机配合小爱同学客户端使用，扫描下方二维码下载小爱同学APP。“小爱同学”为用户提供软件技术服务，不参与操作产品生产、制造环节，因硬件产品产生的如产品质量等问题均由硬件生产企业负责。

#### 连接小爱同学

设备快速连接下载并打开小爱同学APP。将耳机放入充电盒，开盖并靠近已解锁且开启蓝牙功能的手机，打开充电盒盖，按照手机界面提示操作连接耳机。

小爱同学智能客户端

### 设备手动连接

开启手机蓝牙。  
下载并打开小爱同学APP，点击APP首页的头像，然后点击“蓝牙设备”进入“我的设备”页面，点击“+”添加设备，按照手机界面提示操作连接耳机。

#### 提示：

小米手机、苹果手机及其他安卓手机均支持小爱同学APP连接配合使用。成功连接后，可通过小爱同学APP为耳机升级固件。

#### 常用功能示例：

和小爱同学手机客户端连接后，只需三击左耳/右耳多功能键即可激活智能语音助手，协助你通过语音完成任务。

- 今天天气怎么样 “谢谢你”用法怎么说
- 我想听相声 暂停 今天农历几号
- 声音大一点 定个明天早上八点的闹钟

### 包装内容物

耳机，充电盒，耳帽x3对(中号已装入耳机中)充电线，说明书。

### 耳机基本参数

通讯距离：10米(无障碍空旷环境)  
电池容量：32mAh(单耳机)  
充电时间：约2小时  
播放时间：约9小时  
待机时间：约50小时  
输入参数：5V=100mA  
输出参数：5V=100mA  
电池类型：锂离子电池  
无线连接：蓝牙5.2

### 充电盒基本参数

输入参数：5V=500mA  
输出参数：5V=100mA  
充电时间：约3小时  
电池容量：310mAh  
电池类型：锂离子电池  
CNII ID：2021DP9059

### 日常维护

请勿佩戴耳机洗澡、淋雨，放入洗衣机及在异温潮湿情况等极端环境使用，每次正常使用后，请用干布等工具擦干耳机上的汗水或者雨水，可以有效延长耳机的使用时长。

### 注意事项

#### 警告

- 请勿以任何理由拆开、维修或改装耳机，否则可能会导致起火甚至彻底损坏本产品。
- 请勿将设备置于温度过低或过高(0°C以下或45°C以上)的环境下。
- 使用产品指示灯时，请避开儿童或动物的眼睛。
- 请勿在雷雨天气下使用本产品，雷暴可导致设备工作异常，并增加触电的危险。
- 请勿使用酒精或其他挥发性液体擦拭本产品。
- 请勿将本产品与液体接触。

#### 注意

- 使用产品前请仔细阅读本使用说明书并妥善保管。
- 首次使用时，请先将本产品充满电。
- 如果产品长期(超过2个月)不用，请对其充电。
- 长时间连续使用耳机会有损听力，请合理控制使用时间及音量。
- 使用耳机会降低对外界声音的感知力，请不要在可能威胁到安全的环境中使用耳机。

### 产品中有害物质的名称及含量

部件名称	有害物质					
	铅(Pb)	汞(Hg)	镉(Cd)	铬(Cr(VI))	多溴二苯醚(PBDE)	多溴二苯醚(PBDE)
耳机主体	○	○	○	○	○	○
耳机名称	○	○	○	○	○	○
耳帽	○	○	○	○	○	○
充电盒	○	○	○	○	○	○

本表格依据SJ/T 11364的规定编制。  
O：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。  
X：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。

### Haylou蓝牙耳机售后服务

Haylou蓝牙耳机售后服务承诺严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务，服务内容如下：在三包有效期内，您可凭购物凭证依照本规定享受免费的修理、更换、退货的权利。

- 自您购买之日起7日内，本产品出现故障，经由Haylou售后服务中心确定为产品质量问题，可享受修理、更换、退货的服务。
- 自您购买之日起15日内，本产品出现故障，经由Haylou售后服务中心确定为产品质量问题，可享受修理或更换的服务。
- 自您购买之日起12个月内，本产品出现故障，经由Haylou售后服务中心确定为产品质量问题，可享受修理的服务。

### 三包凭证

产品名称	用户姓名	购买日期
用户信息	联系电话	维修地址
购买信息	维修日期	订单编号

### Hayou W1 性能故障表

名称	性能故障
蓝牙耳机	1.使用过程中听不到声音。 2.通话过程中，对方听不到声音。 3.无法充电。

#### 非保修条例

- 使用造成的正常磨损诸如：刮痕、颜色改变、因接触化学试剂、接触尖锐物体、碰撞等造成人为导致损坏。
- 未经授权的维修、误用、碰撞、疏忽、滥用、进水、事故、改动、不正确的使用非本产品配件或改装、涂改标识、防伪标记。
- 已超过三包有效期。
- 因不可抗力造成的损坏。
- 不符合《性能故障表》所列性能故障的情况。
- 因人为原因导致本产品及其配件产生《产品性能故障表》所列性能故障。

说明书中的产品、配件、用户界面等插图均为示意图，仅供参考。由于产品的更新和升级，产品实物与示意图可能略有差异，请以实物为准。

### 售后服务与支持

#### 保修期：

自产品购买之日起12个月(请妥善保管购买凭证)

#### 免费服务：

在产品保修期内，凡属产品本身质量引起的故障，请用户凭购买凭证与经销商取得联系以享受售后服务。

如有任何产品损害或瑕疵可归由于产品质量本身，则不在保修范围内。有下列情形者不属于保修范围：

- 因火灾、地震、雷击、异常电压、环境因素而造成产品损坏或毁损的。
- 未按使用手册操作或因为使用不当而造成损坏者，如产品浸水、高温、摔落、挤压或露在异常温度环境下。

#### 若有售后服务需求，请联系Haylou客服

制造商：东莞市博声电子科技有限公司  
制造厂地址：广东省东莞市南城南街  
网址：www.haylou.com  
客服热线：4008-555-083

Haylou 微信公众号

### Haylou W1 True Wireless Earbuds User Manual

LED  
Mic 2  
MFB  
Mic 1  
充电触点

LED  
Type-C charging port

HAYLOU

### Overview

Please adjust earbud to fit yourself best.

When calling, adjust Mic 1 towards mouth to gain better talking experience.

### How to Wear

Please adjust earbud to fit yourself best.

When calling, adjust Mic 1 towards mouth to gain better talking experience.

### How to Charge

- Fully charge the charging case and earbuds before first use.
- Insert the charging cable to simultaneously charge the earbuds and the charging case.
- Earbuds:** Put them back into the case, the earbuds indicator light is solid red. After fully charged, the indicator light is solid white for 60s and then goes out.

(You need to close the case first then open to check battery level display again)

#### Low battery prompt of charging case:

less than 30%, LED1 flashes 3 times every 2s, and goes out after 1 minute of continuous circulation.

Flashing status	Battery percentage
● ● ●	70%-100%
● ● ●	30%-69%
● ● ●	0-29%

### Battery Indicator of Charging Case

Open/close the lid, the actual battery level will be displayed after three lights flash 3 times. When the battery is greater than 30%, the battery indicator will be on for 10s and then go out.

(You need to close the case first then open to check battery level display again)

#### Low battery prompt of charging case:

less than 30%, LED1 flashes 3 times every 2s, and goes out after 1 minute of continuous circulation.

Flashing status	Battery percentage
● ● ●	70%-100%
● ● ●	30%-69%
● ● ●	0-29%

### Power-on

- When the earbuds are in the charging case, open lid to power on.
- When the earbuds are outside the case and in power-off state, long press the MFB button for about 1.5s to power on.

LED glows white for 1s  
Long press for about 1.5s

### Power-off

- Put earbuds back into case and close the lid, they will automatically power off.
- In power-on state, long press the MFB button for about 4.5s (the light glows red for 2s).

The light glows red for 2s  
Long press for about 4.5s

### How to Connect

Open the charging case to auto power on, open device Bluetooth, search for "Haylou W1" and click to connect.

If connection fails, put earbuds back into case and try again. After connection, earbuds will automatically re-connect to the last-paired device whenever powering on (Bluetooth needs to be turned on).

### Switch between mono and stereo mode:

Pick up two earbuds to auto enter stereo mode and push one back to enter mono mode. Or you can pick it up again to resume stereo mode.

#### Manual connection:

When earbuds are turned off, manually turn on the two earbuds. Wait 2-3s for the earbuds to turn on and connect with each other. When indicator lights on both earbuds flash white slowly, turn on device Bluetooth to connect.

### How to Use

- Click MFB button: Play/Pause music
- Double click MFB button on L: Skip track backward
- Double click MFB button on R: Skip track forward
- Click MFB button: Answer/End call
- Triple click MFB button on L/R: Summon voice assistant

### Factory Setting

- Put both earbuds into the charging case and ensure that the case has sufficient power;
- Simultaneously long press R and L MFB buttons for 10s;
- Clear mobile phone pairing records and re-connect again.

\* If the operation fails, please repeat the above steps, or log in to the official store, contact customer service to view the reset operation video.

#### Common abnormal:

- One of the earbuds mute:** Put the mute earbud into the charging case and then take it out; Try the reset steps.
- The earbuds cannot be charged:** Check whether the charging case has sufficient power; Wipe the charging contacts with a dry cloth or cotton swab.
- Put the earbuds into the charging case and they are still connected with the phone:** Check whether the charging case has sufficient power. The earbuds cannot power off and disconnect from the phone if the case is out of power.

### Package List

Earbuds, charging case, 3 pairs of ear tips (M size has been pre-installed), charging cable, user manual.

#### Basic Parameters(earbuds)

Operation range: 10m (open space with no obstacle)  
Battery capacity: 32mAh(single earbud)  
Charging time: approx. 2hr  
Playback time: approx. 9hr  
Standby time: approx. 50hr  
Input parameter: 5V = 100mA  
Battery type: Rechargeable li-ion button battery  
Bluetooth version: V5.2

#### Basic Parameters(charging case)

Input parameter: 5V = 500mA  
Output parameter: 5V = 100mA  
Charging time: approx. 3hr  
Battery capacity: 310mAh  
Battery type: li-ion

### Caveats

#### Warning

- Do not disassemble, repair or modify the product for any reason, as this may cause fire or even completely destroy the product.
- Do not expose the product to environments where the temperature is too low or too high (below 0°C or above 45°C).
- Keep the indicators away from the eyes of children and animals while using the earphones.
- Do not use this product during thunderstorms. Thunderstorms may cause the product to malfunction and increase the risk of electric shock.
- Do not wipe and clean the earphones or their case with alcohol or other volatile liquids.
- Avoid any contact with liquids.

#### Note

- Please read this user manual carefully before using the product and please properly store it.
- When using for the first time, please fully charge this product.
- Please charge the product, in case it has not been used over two weeks.

- Please use certificated charger.
- Do not wear earphones for a long term to protect your hearing.
- Do not wear earphones in any situations with potential risks as wearing them may reduce your perception to the outside world.

#### Daily maintenance

Please do not shower with earbuds. Do not wear them in rainy day. Do not leave them in washing machine or other extreme situations. Clean them with dry cloth.

### Warranty Card

#### Warranty Period

12 months after you purchase this item. (or you may inquire your local shopper for more details).

#### Free Service

Supposing any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number	Date of Purchasing	User's Name
User's Phone	User's Address	Shop's Name
Shop's Address	Comments	

Free exchange service will not be accessed under following circumstances:  
1. Damages caused by unauthorized disassembly.

- Defects or physical damages caused by leaking or dropping off.
- Damages by act of God.

Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

### FCC Requirement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
1. This device may not cause harmful interference;  
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC ID: 2M4Q6-W1

Manufacturer: Dongguan Liesheng Electronic Co., Ltd.  
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